MISSION STATEMENT
Provide caring and compassionate “home away from home” management of military hospitality houses for family members of patients receiving medical treatment in the San Antonio area at no cost to family members.

VISION
Be the national leader of military healthcare hospitality management with strong community support to sustain our mission.

STATISTICS
- Average stay: 18 days
- Longest stay: 425 days
- Over 5,725 families served
- Over 117,000 room nights
- Close to 6.7 million lodging dollars saved
- 50 States
- 3 territories
- 14 countries
- Over 3,910 volunteers last year
- 6,430 hours contributed
- CFC: #87784, SECC: #413062, SAMA: #8035

(as of December 2015)
This has been a great year for Fisher House, Inc. A half million-dollar bathroom renovation is approved on all three houses. Our Golf Tournament and Appreciation Luncheon was a considerable success. We are also anticipating the new Wilford Hall Ambulatory Surgical Center to open up soon.

The staff at Fisher House, Inc. and Civil Engineering and Contracting have been working to resolve issues with the bathroom renovation. We discovered some of the bathroom doors needed widening to meet ADA standards. This change required additional drafting and planning. Our hope is to restart the renovation and complete the project by the end of the summer 2016.

The Golf Tournament was a great success with about 120 golfers playing in the event. The golf course was in perfect condition with Lieutenant General Darryl Roberson (AETC Commander) in attendance. The Golf Tournament is very important to Fisher House, Inc. because it is an opportunity to raise funds and showcase all the great things we are able to provide to those we serve. Plus, it was a great day with friends in our community. Thank you to all those who helped organize and participate in the event. Please mark your calendar for August 2016. This is quickly becoming one of the best non-profit golf tournaments in San Antonio.

In addition, the Fisher House, Inc. Appreciation Luncheon event was an opportunity for our partners to see our facilities at Lackland Air Force Base. This is important as it allows our supporters to witness, first-hand, all the good work done during the year for military families. Those attending had an opportunity to walk the grounds, visit the houses and see the living conditions. Please take the time to see the event photos in this issue of the Newsletter. The next Appreciation Lunch event is scheduled for October 2016.

Each year the Fisher House Inc. Board of Directors meet with the 59th Medical Wing Commander, Major General Bart O. Iddins. The purpose of the meeting is to discuss ways we can help military families and stay focused on current mission requirements as missions change. We anticipate the new Wilford Hall Ambulatory Surgical Center to open in June 2016. This means we may have an influx of military families using our Fisher Houses. The staff and I stay ready to help and assist military families as the need increases. We also stay focused on the increase of military families requiring a home-away-from-home at the Audie L. Murphy Memorial VA Hospital in San Antonio.

Lastly, our mission at Fisher House, Inc. would not be possible without our donors and volunteers. It is easy to talk about a mission, but the resources enable it to happen. Thank you so much to all who contribute and volunteer at Fisher House, Inc. Your funds and time make our mission of “providing a home-away-from-home at not cost to military families” possible.
Melody McCormick, 7, and her family, were guests of the Lackland Fisher House while receiving treatment for HLH and her Bone Marrow Transplant. Her donor was little brother, Callum. Friends and family of Melody were able to follow her stay through their Facebook journal at MellyLu Support Crew. This picture was taken the day they were able to go home with a clean bill of health!

Christopher Anderson came to us from Germany after MRI results showed he would need to have brain surgery. Many of our guests come to us at some of their most trying times. Terri LaFever was no different. When she called, she only knew her son was on his way from outside the country needing surgery and she was given our number. We arranged for her to come to us from Arizona while her son traveled to us from Germany. Two craniotomies later, we slowly took part in the recovery process with the family. The process was slow but successful. Nearly three months later, mom and son walked out our doors. One year later, Mr. Anderson came to say “until next time” as he was finally able to return home. “Family makes good medicine.”
Joint Base San Antonio hosts the 2015 Air Show and Open House at Randolph Air Force Base. Fisher House, Inc. hosted a booth to meet with the community. This was the first Air Show since 2011 in San Antonio. Highlights included the Thunderbirds, USAF and US Army Bands, Twilight Air Show and Fireworks.

Barnes and Noble at Ingram Festival chose the Lackland Fisher Houses as their November Charity. Everyday in November, they offered their customers the chance to donate a book to our houses. Our staff made appearances at the store to meet and greet customers on select days during the month. A special area of the store was set up with educational materials to promote the Fisher House mission in the community.
3rd Annual Appreciation Luncheon
On Wednesday, October 14, 2015, Lackland Fisher House hosted its 3rd Annual Appreciation Luncheon. This luncheon allows us to exhibit our gratitude for Fisher House, Inc. donors and military and community supporters who make our mission possible. Approximately 200 people attended, and over 20 volunteers assisted with cooking and serving lunch. Awards were presented to two of our key community supporters. Teresa Colatarci – IHG Army Hotel, General Manager/Regional Director – received our Helping Hands Award due to her outstanding volunteer work and contributions towards Fisher House, Inc. We extend our sincere gratitude to everyone who made our Appreciation Luncheon a huge success.

By Catherine Particini

Universal Toyota

A Bronze Plate was presented to Mrs. Browning, representing Universal Toyota, – as a token of our appreciation for Universal Toyota’s contributions.

The Defense Gang

Fisher House, Inc. was presented with a check from the Defense Gang, which allows us to continue to fulfill our Mission and ultimately continue to serve our guests.

Rackspace

On September 15, 2015, nine employees from Rackspace volunteered their time at Lackland Fisher House. Rackspace is a San Antonio-based tech company that specializes in email and web-hosting services and managed cloud computing. While here, they sanitized our child playrooms in Fisher House III, reorganized our outdoor pantry, re-stocked kitchen pantries and prepared a delicious dinner for our guests of hamburgers, hot dogs, corn, chips, drinks and desserts. These volunteers’ zeal and willingness to serve provided an uplifting environment for our guests, allowing them to have an evening of fellowship over a wonderful meal. We appreciate Rackspace’s time and energy and cannot wait to collaborate with them in the future.
RONALD REAGAN HIGH SCHOOL THEATRE

by Catherine Particini

On the evening of October 10, 2015, our guests were treated with a special Saturday night dinner by the Ronald Reagan High School Theatre students. The RRHS Theatre Department is an award-winning group, producing four to five shows per school year. Eighteen volunteers from this group provided a home-cooked meal of various pastas along with salad, bread and beautifully hand-decorated cookies. In addition to preparing and serving the meal, they jumped in and helped us clean our houses’ common areas in preparation for our Appreciation Luncheon the following week. This was RRHS Theatre’s second time volunteering at Lackland Fisher House, and we cannot wait to have them back again next year.

PAPE-DAWSON ENGINEERS, INC.

On November 14, 2015, we were honored to have over 40 volunteers on-site from Pape-Dawson Engineers, Inc., including their Chief Executive Officer, Samuel Dawson. They laid new sod in front of House III, replaced mulch around our gazebo, planted flowers and two trees, re-stained our flower boxes, cleaned exterior windows of all three houses, cooked breakfast for our guests, organized our pantry and presented generous donations to Fisher House, Inc., including books, DVDs, canned goods, paper products and a check presentation. Pape-Dawson Engineers is a civil engineering firm with the goal of providing quality services with a high level of integrity. One of their core values is to positively contribute to the community. Thank you, Pape-Dawson, for contributing so generously to Lackland Fisher House and for putting your hands where your hearts are!
Lackland Fisher House

NEEDS WISH LIST 2016

People and organizations often ask for the Fisher House Wish List when visiting us. Listed below are items needed to help decrease our operating costs. Interesting facts: we use an estimated 10,000 rolls of toilet paper and 225 bottles of detergent annually.

**PAPER PRODUCTS** *(High Demand Items!)*
- Toilet paper / Paper towels / Paper napkins
- Plates and bowls (all sizes)
- Cups (Cold 12-16 oz)

**KITCHEN SUPPLIES**
- Anti-bacterial liquid hand soap (7.5 oz pump or gallon refill)
- Food storage containers (large and small)
- Food storage bags (1 gallon and quart)
- Kitchen trash bags (13 gallon)

**CLEANING PRODUCTS**
- Laundry detergent (liquid only)
- Laundry stain remover
- Fabric Softener Sheets
- Dishwasher detergent (liquid only)
- Bathroom cleaner: 4-in-1 disinfectant
- 409 Cleaner
- All purpose disinfectant: 4-in-1 spray (fresh scent)
- Furniture wax/polish for dusting
- Oust/Glade Air Freshener

**RESIDENTIAL/HOUSEHOLD NEEDS**
- DVD movies
- Universal TV remote controls

**FOOD PRODUCTS**
- Coffee (decaf and regular)
- Creamer (powdered)
- Canned Fruit
- Canned Meats
- Canned Vegetables
- Baking supplies (box/bag cake mixes, muffin mixes, etc.)

**MISCELLANEOUS**
- Copier/printer paper
- Large emergency-sized flashlights
- White, standard pillow cases
- White wash cloths
- Batteries (any size)

Anything your house needs, our houses need!

On September 15, 2015, the Bexar County Commissioners Court recognized all three Fisher House locations in San Antonio. A proclamation was issued to each Fisher House for their continued dedication to the military community. The Bexar County Commissioners Court is the overall managing/governing body of Bexar County. Fisher House, Inc. was truly honored to receive the Proclamation. Bexar County Commissioner, Tommy Calvert, is a huge advocate for the Fisher House.

Pictured above from left to right: Sergio “Chico” Rodriguez, Bexar County Commissioner, Precinct 1, Erik Zielinski, Fisher House Manager, South Texas Veterans Health Care Systems, Paul Elizondo, Bexar County Commissioner Precinct 2, Sara Richardson-Paniagua, Fisher House, Inc. House Manager, JBSA-Lackland, Nelson Wolff, Bexar County Judge, Inge Godrey, Fisher House Manager, San Antonio Military Medical Center, Harry Robinson Jr., Assistant Chief Voluntary Service, South Texas Veterans Health Care System, Tommy Calvert, Bexar County commissioner, Precinct 4. Not Pictured: Kevin Wolff, Bexar County Commissioner, Precinct 3.
Fisher House 10th Annual
Golf Tournament

PLATINUM SPONSOR

SECURITY SERVICE
FEDERAL CREDIT UNION

SILVER SPONSORS

Air Force
FEDERAL CREDIT UNION
Blue Skies
of Texas

FULL HOLE SPONSORS

Retired CMSGt. Wayne Smith, Board of Directors; Mark Ferguson, B.O.D.

HALF HOLE SPONSORS

SPONSORS

Republic Golf Course – Air Force FCU
Mr. Bill Porter – Finck Cigars
Rudy’s BBQ – Taco Cabana
Hyatt Regency Resort & Spa
Holiday Inn - Market Square
Fisher House Foundation
Fisher House 10th Annual Golf Tournament
The Fisher House Family would like to offer their sincerest thanks and appreciation to all of those who have generously and thoughtfully provided their time, talents and treasures to support the guest residents of the Lackland Fisher Houses. We appreciate your encouragement for our continued success in service of our military families with medical crises. The following “Friends of Fisher House” have provided financial support between May 1, 2015 and November 16, 2015.

**BUSINESSES AND CORPORATIONS**

- Antonian College Preparatory School
- Astellas, US LLC
- AT&T Employee Giving
- Battelle
- BE312&Co
- Benevity Community Impact Fund
- BPAC Boeing Political Action Committee
- Crosshairs Comedy
- Culligan Southwest, Inc.
- Dell Employee Engagement Fund
- Educational Testing Service
- Employee Charity Organization of Northrop Grumman
- Enterprise Holdings Foundation
- Fidelity Charitable Gift Fund
- Finck’s Cigar Factory Outlet
- First Command Financial Services
- Fisher House Foundation, Inc.
- Foundation Surgical Hospital of San Antonio
- Ha5 of Hakubi Productions
- Independent Charities of America
- Intercontinental Hotels Group
- J.C. Penny Corporation, Inc.
- J.P. Morgan Chase & Co.
- Merck Foundation
- Morgan Stanley
- My Tribute Gift Foundation, Inc.
- Northrop Grumman Corp. Charity Trust
- Ogletree, Deakins, Nash, Smoak & Stuart, P.C.
- Pape-Dawson Engineers, Inc.
- San Antonio Medical Group Management
- Schwab Fund for Charitable Giving
- Singing Water Vineyards
- SRC, Inc.
- SRC, SYR Research Corp.
- TASC Giveback
- Tesoro Companies, Inc.
- The Towers on Park Lane
- Timekeepers, Inc.
- Union Pacific Corporation
- Universal Toyota
- Valero Energy Foundation
- Verizon Foundation
- Wells Fargo Community Support Campaign
- WEP Limited Partnership

**ORGANIZATIONS**

- 552 ACW, Tinker
- 59 MDT/S/GVPM
- Alpha Chi Chapter of Alpha Delta Kappa
- Alpha Delta Kappa
- Alpha Delta Kappa-Alpha Rho
- American Legion Auxiliary Post 579
- American Legion Post 35
- American Legion Post 326
- American Legion Post 410
- Congregation Beth Am
- Devine Area Health and Hospice Resource
- Disabled American Veterans
- Fleet Reserve Association of San Antonio
- Give Back Foundation
- Helen Bell Charitable Foundation
- J.W. Barnett, Jr. Family Foundation
- Kenner Central Lions Club
- Paricutin Civic and Educational Foundation, Inc.
- Price of Peace Lutheran Church
- San Antonio Defense Gang
- Shelby American Legion Auxiliary 602
- Spangdahlem Officers’ and Civilians’ Spouses Club
- St. Christopher’s Episcopal Church
- St. Sophia Ladies Philoptochos Society Omonia
- Texas Alpha Upsilon
- Texas Inaugural Committee
- VFW Lackland Post 9174
- Vineyard Ranch Elementary
- West Fork Community Church
- WHMC Volunteer Auxiliary
- Wilford Hall Auxiliary

**SPOUSES’ CLUBS**

- Altus Officers’ Spouses’ Club
- Cannon Spouses’ Club
- Dyess Spouses’ Club
- Edwards Enlisted Spouses’ Club
- Mountain Home Officers’ Spouses’ Club
- RAF Lakenheath Enlisted Spouses Club
- Ramstein Officers’ Spouses’ Club
- Randolph Officers’ Spouses’ Club
- Shaw Enlisted Spouses’ Club
- Spangdahlem Officers’ & Civilians’ Spouses Club
- Vance Officers’ Spouses Club
- Whiteman Officers’ Spouses’ Club
For the past three years, San Antonio Medical Group Management Association has supported Fisher House, Inc. by hosting a golf tournament fundraiser. Each year, their golf committee has worked tirelessly to ensure a successful event for not only their participants, but also the Fisher House. Community support like that from the SAMGMA is essential to uphold the mission of the Fisher Houses on JBSA – Lackland.

Pictured from left to right: Jason Lott, Director of Business Development, IPC, Brenda Carrasco, Office Manager, Cardio Thoracic Surgical Associates
MEMORIALS

DONOR .................................................. IN MEMORY OF
Peter and Beverly Cote .......................................................... Deborah Lynn Cote
Tony and Janet Crogna .............................................. Anthony “Tony” Trezza, Jr.
Frank and Marilyn Emig .............................................. Richard J. Emig
Leona Field ................................................................. Jim Diltz
Leona Field ................................................................. Howard Rhame
Jerry and Joanna Foster ........................................... Lt. Col. (Ret.) Roland W. Korte, USAF
John and Martha Ann Franco ......................................... Roy Glasscock
Robert Gaylor ............................................................... Colonel Byron Howlett
Michael Korte ............................................................... Lt. Col. (Ret.) Roland W. Korte, USAF
KYSE & Associates Management Co. ................................ Lt. Col. (Ret.) Roland W. Korte, USAF
Laura Liberty ................................................................. Charles W. Liberty
Mary Helen Lovett ........................................................... Mrs. Kathy Doolittle
Norma Luttrall ................................................................. Mrs. Kathy Doolittle
Scott and Janet Magers ................................................ Margaret “Papoose” Douglass
Neal and Cheryl Mears ........................................................ William K. Merkel

DONOR .................................................. IN MEMORY OF
Sally Morehouse .................................................. Maj. Gen. (Ret.) David Morehouse, USAF
David and Linda Mousse ........................................... Brett Rusnak
William Mumma .......................................................... Ann Mumma
BillPeak ............................................................... Karen Kealy Peak
Porter Loring Mortuaries ............................................ Erin S. Derwiler
Retired Officers’ Wives Club ........................................ Lillian Starr
Retired Officers’ Wives Club .......................................... Jo Jean Gillespie
Retired Officers’ Wives Club ......................................... Patricia Crook Rudy
Retired Officers’ Wives Club ........................................ Martha Kirby
Retired Officers’ Wives Club ......................................... Joyce King
France Ross ............................................................... Lauren Shortridge
Carolyn Sanders ........................................................... Roy Glasscock
Robert and Martha Sherwood ..................................... Leah Renée Sherwood
Tsakopulos Brown Schott & Anchors ................................ John D. Petty

HONORARIUMS

DONOR .................................................. IN HONOR OF
Alpha Delta Kappa ............................................................ Paula O’Neill
Robert and Andrea Feerst .................................... Col. (Ret.) William C. Grund USAF
Carlene Hale ................................................................. Jack Engleke
Shelly Hellett ................................................................. Col. (Ret.) William C. Grund USAF
Lucie Overfelt .................................................... WWII Vets of Adante Senior Living Community

DONOR .................................................. IN HONOR OF
Sharon Reed ................................................................. Brandon Reed
Robert and Martha Sherwood .................................. Dr. and Mrs. David J. Friedman
Nancy Vandenberg .......................................................... D.H. Vandenberg
Martha Worsley ............................................................... Amber Phipps
Martha Worsley ............................................................... Michael Worsley

MILITARY CHAPELS

14 FTW/HC 61 ABW/HC 78 ABW/HC
470 ABS/HC 72 ABW/HC Cannon Community Chapel

Clippings Gifts & Donations

Enclosed is my gift of $_______________
Name __________________________
Address __________________________
City __________________ St ______ Zip ______
This gift is in honor of __________
on the occasion of __________
This gift is in memory of __________

Please send acknowledgement (no mention of amount) to
Name __________________________
Address __________________________
City __________________ St ______ Zip ______
Comments __________________________
________________________________________
ALASKA
JEBER Hospital
4943 Zeamer Ave,
673 MDSS/SFS/FH
Elmendorf AFB, AK 99506
(907)222-1673
Manager: Jenny Hall
jhall@akfisherhouse.org

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VA Greater Los Angeles HS
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Palo Alto, CA 94304
(650) 493-5000 x.60384
fax: (650) 849-1269
Manager: Betsey Striebel
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Naval Medical Center San Diego, II
34800 Bob Wilson Dr. Bldg 46
San Diego, CA 92134-5000
(619) 532-9055 fax: (619) 532-5216
Manager: Kristin Palmer
kristin.m.palmer.naf@mail.mil

David Grant USAF Medical Center, II
100 Bodin Circle
Travis AFB, CA 94535-1804
(707) 423-6550 fax: (707) 423-7552
Manager: Charlene Hall
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COLORADO
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Dover AFB, DE 19902
(302) 677-6660
Manager: Tsgt. Cheryl Uylaki
cheryl.uylaki@us.af.mil

DISTRICT OF COLUMBIA
Washington DC VA Medical Center
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Washington, DC 20422
(202) 745-2482
Manager: Stacey Childs
Stacey childs@va.gov

FLORIDA
Bay Pines VA Healthcare System
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Bay Pines, FL 33744
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(850) 883-2865, fax
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Manager: Carolyn Soucy
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13000 Bruce B. Downs Blvd.
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(813) 910-3000 fax: (813) 910-3088
Manager: Paula Welenc
Paula.Welenc@va.gov

West Palm Beach VA Medical Center
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Augusta, GA 30904
(706) 729-5773
Manager: Anne Arnold
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Fisher House Rd. – Bldg 280
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(706) 787-7100 fax: (706) 787-5106
Manager: Francisco Cruz
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HAWAII
Tripler Army Medical Center I, II
315 Kukouki Rd.
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(808) 433-1291 x: 28
tian@gsf.mil
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Anita.f.clingerman.naf@mail.mil

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5000 S 5th Ave.
Hines, IL 60141
(708) 202-7154 fax: (708) 202-7155
Manager: Holly Wright
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Fort Campbell, KY 42223
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Manager: Wendy Carlston
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MARYLAND
Malcolm Grow Clinics & Surgery Center
1076 West Perimeter Rd.
Andrews AFB, MD 20762
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Walker Reed National Military Medical Center I, II, III, IV, V
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(301)295-5334 fax: (301) 295-5632
Manager: Kenneth Merritt
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2460 Linden Ln. Bldg 173
Silver Spring, MD 20910
(301) 295-0274 ext. 10 fax: (301)295-8012
Manager: Maurice Borde
wrfisher2a@aol.com
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<th>Fax</th>
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<tr>
<td>MASSACHUSETTS</td>
<td>VA Boston Healthcare System</td>
<td>1400 VFW Pkwy. West Roxbury, MA 02132</td>
<td>(617) 203-4000</td>
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<td>MINNESOTA</td>
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<td>MISSISSIPPI</td>
<td>Keeler Medical Center</td>
<td>509 Fisher St. Keeler AFB, MS 39534-2599</td>
<td>(228) 377-8264 (fax: 228) 377-7691</td>
<td></td>
<td><a href="mailto:Larry.vetter.1@us.army.mil">Larry.vetter.1@us.army.mil</a></td>
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<tr>
<td>MISSOURI</td>
<td>VA St. Louis Medical Center</td>
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<td>(314) 894-6145 (fax: 314) 894-6147</td>
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<td><a href="mailto:Vanniccia.brown@va.gov">Vanniccia.brown@va.gov</a></td>
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<tr>
<td>NEW YORK</td>
<td>Albany Stratton VA Medical Center</td>
<td>113 Holland Ave. Albany, NY 12208</td>
<td>(518) 626-6919 (fax: 518) 626-5452</td>
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<td><a href="mailto:Michael.fitzpatrick@va.gov">Michael.fitzpatrick@va.gov</a></td>
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<td>NORTH CAROLINA</td>
<td>Naval Hospital, Camp Lejeune</td>
<td>4 Recovery Way Camp Lejeune, NC 28547</td>
<td>(910) 450-3885 (fax: 910) 450-3887</td>
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<td>Josie Callahan <a href="mailto:josephine.f.callahan@usmc.mil">josephine.f.callahan@usmc.mil</a></td>
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<td>Woman Medical Center</td>
<td>12 Bassett St. Ft. Bragg, NC 28307-5000</td>
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<td>Lorie Southerland <a href="mailto:fbfisherhouse@aol.com">fbfisherhouse@aol.com</a></td>
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<td>OHIO</td>
<td>Cincinnati VAMC</td>
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<td><a href="mailto:Karrie.Hagan@va.gov">Karrie.Hagan@va.gov</a></td>
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<td>Wright-Patterson Medical Center</td>
<td>417 Schlatter Dr. Wright-Patterson AFB, OH 45433</td>
<td>(937) 257-0855 (fax: 937) 656-2150</td>
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<td><a href="mailto:karen.healea@wpafb.af.mil">karen.healea@wpafb.af.mil</a></td>
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<td>PENNSYLVANIA</td>
<td>VA Pittsburgh Healthcare System</td>
<td>University Drive C, Bldg 33 Pittsburgh, PA 15240</td>
<td>(412) 360-2030</td>
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<td>TENNESSEE</td>
<td>Tennessee Valley Healthcare System</td>
<td>3400 Lebanon Pike Murfreesboro, TN 37129</td>
<td>(615) 225-5758</td>
<td></td>
<td>Becky Wood <a href="mailto:Rebecca.wood4@va.gov">Rebecca.wood4@va.gov</a></td>
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<td>TEXAS</td>
<td>VA North Texas HCS</td>
<td>4500 S. Lancaster Rd. Bldg 79 Dallas, TX 75216</td>
<td>(214) 857-2574 (fax: 214) 462-4923</td>
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<tr>
<td></td>
<td>William Beaumont Army Medical Center</td>
<td>Bldg 7360 Rodriguez St. El Paso, TX 79930</td>
<td>(915) 742-1860 (fax: 915) 569-1862</td>
<td></td>
<td><a href="mailto:Jennifer.e.daugherty.naf@mail.mil">Jennifer.e.daugherty.naf@mail.mil</a></td>
</tr>
<tr>
<td></td>
<td>Carl R. Darnall Army Medical Center</td>
<td>Bldg 36015 Fisher Ln. Ft. Hood, TX 78254</td>
<td>(254) 286-7927 (fax: 254) 286-7929</td>
<td></td>
<td><a href="mailto:Theresa.m.johnson2.naf@mail.mil">Theresa.m.johnson2.naf@mail.mil</a></td>
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Be honest with ourselves and with whom we deal, building a foundation of trust and confidence through the organization and with our clients, stakeholders, and the community.

CARING.
Sensitive to the needs of our clients, always ready to go the extra mile to provide responsive, compassionate support.

SERVICE.
Give freely to others in need. Willing to donate time, energy and resources.

EXCELLENCE.
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