MISSION STATEMENT
Provide caring and compassionate “home away from home” management of military hospitality houses for family members of patients receiving medical treatment in the San Antonio area at no cost to family members.

VISION
Be the national leader of military healthcare hospitality management with strong community support to sustain our mission.

STATISTICS
• Average stay: 16 days
• Longest stay: 358 days
• Over 6,500 families served
• Over 115,000 room nights
• Close to 6.5 million lodging dollars saved
• 50 States
• 3 territories
• 14 countries
• Over 2,442 volunteers last year
• 6,075 hours contributed
• CFC: #87784, SECC: #413062, SAMA: #8035

(as of February 2013)
The staff at Fisher House Inc. continues to strive for perfection. Fisher House I and II are currently in renovation. The $162,000 project will replace all the carpet, paint the interior of the house and replace some of the furniture. Fisher House I renovation is scheduled to be complete in February with Fisher House II scheduled in late March. In addition, we have replaced all the desktop computers in the houses. This will make it easier for families to communicate with loved ones using the Internet. In some cases, military families use the computer for school work. Our goal is to provide the absolute best facilities for military members and their families.

Fisher House Inc. has some key dates to mark on your calendar. The Birdies for Charity Campaign are now underway. This is an opportunity for our donors to contribute as little as $20 to help support the Fisher House Foundation and for a chance to win a new car. Simply guess the correct amount of birdies at the Valero Texas Open, and you win a chance to win a new car. The Valero Texas Open will take place on April 4 – 7, 2013. Please look for our Birdies for Charity flyer in the mail for an opportunity to get involved. Plus, 100 percent of the funds collected from Fisher House donors go towards our Fisher Houses.

The Annual Volunteer Luncheon will be on April 25, 2013 at the Lackland Air Force Base Gateway Club. The fifth Chief Master Sergeant of the Air Force, Bob Gaylor, will be the guest speaker with the Air Force Tops in blue starting off the event with the national anthem. This is our opportunity to thank all our volunteers for a great year in 2012.

The next Fisher House Inc. Golf Tournament is scheduled for August 23, 2013. Last year we maxed out attendance and exceeded previous funds. Our goal this year is to maintain attendance and exceed funds donated last year. The location is The Republic Golf Club. The Fisher House Inc. volunteer manager is already signing up teams for the event. To register your team, please contact Sara Richardson-Paniague at (210) 671-6029.

The mission at Fisher House Inc. would not be possible without the kind generosity of our donors and volunteers. Donors continue to ensure we have the funds available to provide food, Internet service, morale programs, cleaning service and many other essential needs for our military families. Our volunteers have been critical to help us cut costs at the Fisher House. Fisher House Inc. received 2,442 volunteer in 2012 with 6,075 hours contributed. Cutting costs in landscaping work, laundry folding, house cleaning, and dinners for our military families while they stay at the Fisher House is essential to our operation. Our volunteers allow us to save dollars that would otherwise be contracted out for services. We are grateful for all the contributions from our donors and volunteers who make the Fisher House mission possible.

From Our Executive Director

Enclosed is my gift of $_____________

Name ________________________________________________
Address ______________________________________________
City ______________________  St ______ Zip ______________

This gift is in honor of ___________________________________
on the occasion of _____________________________________
This gift is in memory of ________________________________

Please send acknowledgement (no mention of amount) to

Name ________________________________________________
Address ______________________________________________
City ______________________  St ______ Zip ______________

Comments ____________________________________________
_____________________________________________________
_____________________________________________________
2013 NEW ARRIVAL
Calvin Ray Wilson, Jr.
January 8, 2013
Time: 12:36 P.M. • Weight: 7 lbs. 03oz • Length: 18 inches
Hospital Location: Val Verde Regional Medical Center (Del Rio, TX)

Proud parents are Calvin R. Wilson, Sr. MSgt (Ret.) USAF and SMSgt Jeannette C. Williams. They are assigned to Laughlin AFB, TX in Del Rio TX. Calvin Sr. accompanied his son to San Antonio where he received medical care for Respiratory Distress. Calvin Sr. resided at Lackland Fisher House. Congratulations.

Supporting Our Fisher House Family

In San Antonio, we have the amazing blessing of having two locations with Fisher Houses. There are four in support of San Antonio Military Medical Center at Ft. Sam Houston and three here at Lackland in support of Wilford Hall Medical Center. Now San Antonio is going to have a third location in support of the Audie Murphy VA Hospital, making our total number of Fisher Houses at eight, the most in any city around the world.

On November 9, 2012, the JW Marriott San Antonio Hill Country Resort & Spa hosted a special gala to help raise funds to build the new VA Fisher House. The event featured TV personality Montel Williams as master of ceremonies, a delicious dinner and entertainment afterward provided by country singer Rodney Atkins.

The staff at the Lackland Fisher Houses went to the event to support our new Fisher House family. The night was incredible, with fun, food, laughter and also heartwarming stories from families who have stayed in our facilities. With the support from the community and from local and major businesses in San Antonio, the gala was able to raise over $600,000.

We hope that the community of San Antonio continues to support the new Fisher Houses at the Audie Murphy VA Hospital and all the Fisher Houses around the world.

Major General Angela Salinas and Sherrie Medellin enjoy the events at the Fisher House Foundation Gala in San Antonio, Texas. Major General Salinas was one of the key note speakers for the gala event.

RENOVATIONS SCHEDULED TO BE COMPLETED SOON

Renovation on Fisher House II is currently in progress. The entire renovation on Fisher House I and II will be complete in February 2013. Photo is of workers painting the walls and doors in Fisher House II (photo left to right is Mark Valdez and George Eastom.)
J.M. Waller Associates

Key leadership at J.M. Waller Associates, Inc. make a donation to Fisher House Inc. The company put forth a large effort to raise funds throughout the entire organization. J.M. Waller Associates also volunteered to put together the new Fisher House Inc Strategic facility plan. (photo, left to right: Scott Gray, Executive Vice President, J.M. Waller, Erma Gurrola, Executive Assistant, J.M. Waller, Lorraine Potter, Fisher House Inc. Board of Director President, Chuck Scott, President and Chairman of the Board for J.M. Waller, and Dwayne Hopkins, Fisher House Inc. Executive Director).

Air Force Credit Union

Air Force Federal Credit Union (AFFCU) donates funds from its wear blue jeans for a day program. The AFFCU also is a key sponsor during our Volunteer Luncheon and Golf tournament each year. Photo from left to right is Danny Sanchez (Vice-President Marketing, AFFCU), and Brian Posten (Business Development Officer, AFFCU).

San Antonio Defense Gang

Members from the San Antonio Defense Gang presenting Fisher House Inc. with a check for $14,710 during the local Fisher House Lot party. The San Antonio Defense Gang is a local group of retired Colonels from all branches of the US military who join together to support military members and their families. (Photo in center left is Fisher House Inc Board of Directors President, Major General, USAF Retired, Chaplin Lorraine Potter and Tony Imondi, Col, USAF Retired, San Antonio Defense Gang).
In 2012 FH Foundation created the 1st Annual Volunteer of the Year Awards Program asking all 58 Fisher House Managers to submit their branch of service Volunteer of the Year nominee.

Lackland Air Force Base is proud to announce our nominee SSgt Anthony Wainwright has been chosen as the Air Force Volunteer of the Year winner.

SSgt Wainwright’s selfless dedication in support and promoting the Fisher House mission has made him a pivotal mainstay of the volunteer program. Assuming the lead on 18 key volunteer tasking’s over the past year he personally volunteered 238 hours, coordinated participation from 47 base units and fielded over 125 volunteers to ensure ongoing and short term Fisher House mission support requirements were achieved. Also an avid spokesman for the Lackland Fisher House, SSgt Wainwright continues to recruit volunteers creating a steady flow of help as a result of his advocacy. SSgt Wainwright’s deep commitment is evident through his diligent efforts and consistent dependability.

SSgt Wainwright was assigned to the 59th Medical Wing at Wilford Hall now he is assigned to the Joint Base San Antonio, TX with 382TRS as a Radiology Instructor.

The Baker family is just one of the examples of amazing families giving back to their community by helping to serve a meal to the families staying at the Fisher House. The Baker family provided enough food to feed all the families staying at the Fisher House. This family not only gave of their time and money, but their family is committed to helping the Fisher House by providing donations from their Girl Scout troop and planning a fundraiser for the coming year.
Six Flags Volunteers spent the day helping to organize, clean, and restock at the Fisher Houses. This group was caught sorting books by a board member, Mr. Jerry Hardy. Mr. Hardy was able to talk to the volunteers and see firsthand the amazing job our volunteers do. The volunteers had taken an entire day out of their work schedule to be out here with us helping us to maintain the beautiful houses.

Six Flags Volunteers went above and beyond to help out at the Fisher House for an entire day. This group came in to help clean all three houses to include washing windows, dusting shelves, washing dishes, sanitizing toys, sorting books, and much much more. This group was also able to help us get all of our decorations out and ready for Christmas. Without the amazing support from groups like this we would not be able to maintain our houses.

Mr. Tom Nolan has been volunteering at Fisher House, Inc. since January 2012. His passion and dedication to our organization has been such a blessing to us all. Mr. Nolan has helped with many things such as the 2012 Golf Tournament, going out to businesses to help promote the Fisher House, and performed daily household requests. He is a great example of our amazing volunteers.

SMSgt Charles Buchert was part of the Top III Security Hill group that gave up their personal Thanksgiving to come in and serve all of our families. He was able to help coordinate all the volunteers and food. His group provided all the items needed to make Thanksgiving dinner a huge success. While many of our families had to be away from home and could not cook their own traditional meals, they were able to sit back and enjoy a home cooked meal with this awesome group.

Security Service Federal Credit Union (SSFCU) develops our Fisher House Inc. brochure. The new fresh look on the brochure has the top-quality signature of the SSFCU marketing team all over it. Once again, volunteers at SSFCU have contributed endless hours and resources towards the Fisher House Inc. mission of taking care of military families.
Paying It Forward

By Whitney Goligowski

Working at the Fisher Houses on Lackland, we get to see many people helping out and doing good deeds. They don’t do it for awards or recognition but for the feeling you get when you’ve volunteered your time to help another. It is a great feeling, and the staff at Fisher House Inc. loves to pay it forward.

On December 7, 2012, two of our wonderful staff members decided to give their time to provide food for the workers building houses for Habitat for Humanity. Sara Richardson-Paniagua and I arrived at the housing community at around 10:30am. We saw many volunteers hard at work making new homes for struggling families.

We set up our table with lots of yummy goodies like Subway sandwiches and a variety of snacks and drinks. As we started to pass out the food, the volunteers got excited and surprised at how much food and drinks were being offered to them. Many came back for extra snacks and drinks and everyone said, thank you. They may have felt very blessed by what they were given, but we were the ones who felt blessed to be able to give back.

Camp Bullis Soldiers Organize Toy Drive

by Ramona Lewis

The soldiers from Camp Bullis blessed the Fisher House with a huge toy drive again this year. These fine men and women took time out of their busy schedules to not only organize the drive but to bring out a truck load of toys for all the kids staying with us. They allowed the kids to pick three gifts each and then to take a tour of their truck wearing their hats. The group was excited and brought so much joy to the families staying with us. They are already planning a drive for next year and for that we are truly blessed.
Lackland Fisher House Winter/Spring 2013

NEEDS WISH LIST

People and organizations often ask for the Fisher House Wish List when visiting the Fisher Houses. Listed below are items needed to help decrease our operating cost. Interesting facts, we use an estimated 10,000 rolls of toilet paper and 225 bottles of detergent annually.

PAPER PRODUCTS
* Toilet paper
* Paper towels
* Paper napkins
* Plates and bowls (all sizes)
* Cups (Hot 6-8 oz)
* Cups (Cold 12-16 oz)
* Plastic forks, knives and spoons

KITCHEN SUPPLIES
* Cake, brownie and cornbread (mixes)
* Antibacterial liquid hand soap
* Pam Cooking/Baking Spray
* Glad/Zip Lock Disposable
  Storage Containers (large and medium)
* Zip-Lock food storage bags (1 gallon & quart)
* Pot Holders or Barbeque Gloves
* 13 Gallon Trash Bags

CLEANING PRODUCTS
* Furniture wax for dusting
* Glade or Lysol Air Freshener
* Bleach
* Fabric Softener Sheets
* Laundry detergent (Liquids only)
* Laundry stain remover
* Bathroom cleaner: Lysol disinfectant 4 in 1
* 409 Cleaner
* Clorox disinfecting 4 in 1 spray (prefer Fresh Scent)
* Comet or Ajax cleaning powder
* Clorox Disinfectant Sheets
* Brooms

APPLIANCES
* Universal TV remote controls

RESIDENTIAL/HOUSEHOLD
* DVD movies
* Surge Protectors (4-6 ft.)

FOOD PRODUCTS
* Sugar (5 lb bag)

HYGIENE PRODUCTS
* Hand soap (liquid, 7.5 oz pump or gallon refill)

RESIDENT NEEDS
* Passes to local attractions
* Gift certificates (BX, Walmart, Taco Cabana, Commissary)
* Postage Stamps

MISCELLANEOUS
* Copier/printer paper
* Black Ink Pens
* Batteries (sizes AA, AAA, C, and D)
* Large emergency size Flashlights with batteries

*High demand items

Needed wish list items for the Fisher house. Concordia MOPS group was able to come together and donate over $250 worth of wish list items. Mrs. Amanda Steen was the representative that drove the items out to the house.
The Fisher House Family would like to offer their sincerest thanks and appreciation to all of those who have generously and thoughtfully provided their time, talents and treasures to support the guest residents of the Lackland Fisher Houses. We appreciate your encouragement for our continued success in service of our military families with medical crises. The following "Friends of Fisher House" have provided financial support between April 1, 2012 and December 31, 2012.

### Businesses and Corporations

<table>
<thead>
<tr>
<th>Company Name</th>
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<td>Fisher House Foundation, Inc.</td>
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<td>Fleming and Fleming, PLLC</td>
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### Spouses Clubs

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<td>Carswell Retired Officers' Wives ' Club</td>
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<td>Edwards Enlisted Spouses’ Club</td>
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### Organizations

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<td>Zion Lutheran Church</td>
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Valerie Alcorta
Kenneth and Mary Allen
Edward and Cynthia Anderson
Mark and Ginger Anderson
Glenn and Leta Andrew
Edward and Cindy Antoine
Laura Applewhite
Andrew and Bobbie Archambault
Karen Angueta
Marjorie Arnold
Dorothy Ashworth
Max and Martha Axelsen
Barbara Babione
Norman Bale
Gary and Marialyn Barnard
Robert Barnett
Cynthia Barr
Mark and Gwynn Barrows
Rebecca Barrows
Bradley Bartch Estate
Janette Bell
Joseph and Verna Benham
Karen Berkowitz
Stephanie Berman
Robert Bernt
Robert and Sue Bettac
Morris and Mary Birdwell
Paul and Georgia Bohannon
Brian Boneberger
Rachel Booth
Juan Bordador
Dudley and Elizabeth Boudreaux
Elizabeth Boynton
Kenneth Brady
Willard Brenning
Larry Briggs
Carol Bringhurst
Christopher Brooks
Veronica Brooks
Jennifer Brown
LaVerne and Jeffrey Browning
Barry Buck
Mathew and Patricia Bunting
J. Burbholder
Ferne Burney
Patricia Bustamante
Josie Cabellero
Timothy Caffery
Edgar Callado
Jesus Calvillo
Jeffrey Campbell
Kathleen Carey
Web Carr
Edward Carroll
Nathanael Carroll
Charlene Carter and
Briana Gordon
Peter and Pamela Gary
Edward Cecconi
Virginia Chapman
Darly Checo
Chet Chedester
Min Juan Chen
Lincoln and Rachel Cheramie
Lisle and Tedelis Childers
Virginia Christian
Marshall Clinkscales
Gary and Mary Clymans
Addison Cobbs
Raymond Collier
Joshua and Billy Collins
Kathleen Colon
Craig Colucci
Vanessa Conway
Arlen Cook
Gary and Nelly Cooper
Benjamin Goppock
Loretta Cormier
Pablo Coronado
Jesus Cortez and
Matthew Gonzales
Jeffrey and Kinzie Costello
Brenda Covy
Keith Crawford
Kevin Creel
Ricardo Crespo
Dale Crowley
David Crowley
Betsy Cuevas
Lynne D’Alessandro
Paul Dalrymple
Christina Davenport
Christa Davis Estate
Michelle Davis
Roger and Amalia Davis
Elisabeth Deas
Ruth Dengarte
Bartolo Diaz
Brian and Mary Donlea
Tracey Draper
Rockie Dugger
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POC: Robin Raine, Robin.Raine.1@us.af.mil

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Manager: Ron Grubbe, ronald.grubbe@egov.af.mil

James A. Haley Veterans’ Hospital
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Dwight D. Eisenhower Army Hospital
Fisher House Rd. – Bldg 280
Hinesville, GA 31313
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Manager: Francisco Cruz, fhame@ksun.com

**HAWAII**
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Theresa.johnson@amedd.army.mil

**ILLINOIS**
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(708) 202-7154 / Fax: (708) 202-7155
Manager: Holly Wright, holly.wright@va.gov

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Manager: Janet Grampp, janet_grampp@msn.com

National Naval Medical Center I, II, III, IV, V
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(612) 447-5607 / Fax: (612) 970-5864
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**MISSISSIPPI**
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(228) 377-5824 / Fax: (228) 377-7691
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(513) 475-6571 / Fax: (513) 487-6661
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(915) 569-1860 / Fax: (915) 569-1862
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**GERMANY**
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011-49-6371-6183311 / Fax: 011-49-6371-866679
Manager: Vivian Wilson, Vivian.wilson@amedd.army.mil
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**Mconey Family, APO AP**

Thank you so much to everyone who helps to provide this to our families. One more reason to be a proud military! The Management and house keeper were very kind as well as other guests. We could not have been more comfortable! I look forward to the day I can help contribute to this.

**Sincerely Antonio Family, Cannon AFB, NM**

I am so glad to be able to stay here. It has taken a huge burden off of me and I appreciate it very much.

**Thank you, Akines Family, Sophia, NC**

Thank you so much for making me feel so very comfortable at Fisher House and for the manifold blessing of being able to stay during my treatment.

**Peak Family, Bracketville, Texas**

We have enjoyed our stay at the Fisher House. Everything has need amazing from the house to the staff to the housekeeper. Everyone is so happy and friendly. Thank you for all you do for us to make our stay as close to home as possible. May God bless each of you.

**Valenzuela Family, Kingsville, Texas**

Words cannot describe the overall great service from the staff.

**Caballera Family, Kenedy Texas**

Above and beyond, keep doing what your doing at the Fisher House. Thank you so much.

**Herring Family, Knobnoster, MO**

If ever I knew anyone coming to Lackland Air Force Base for medical reasons, I would truly recommend them to stay at the Fisher House.

**Taylor Family, Wichita Falls, Texas**

This service and opportunity to stay at the Fisher House is great. It is much needed and appreciated.

**Auther Family, Alamogordo, MN**

The staff is very friendly, kind and courteous. Ramona & Whitney helped me out during my surgery and were always asking everyone if there was anything they could do to help. Excellent staff. It made my first stay an enjoyable and memorable one.

Thank you for allowing us to stay at the Fisher House for the last couple of days. We greatly appreciate your kindness. God bless.

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Thank you for allowing us to stay at the Fisher House for the last couple of days. We greatly appreciate your kindness. God bless.

**Keas Family, Temple Texas**

Words cannot describe the overall great service from the staff.

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Above and beyond, keep doing what your doing at the Fisher House. Thank you so much.

**Herring Family, Knobnoster, MO**

If ever I knew anyone coming to Lackland Air Force Base for medical reasons, I would truly recommend them to stay at the Fisher House.

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Sensitive to the needs of our clients, always ready to go the extra mile to provide responsive, compassionate support.

Continually strive to excel, to be the best in our field, and to maintain the highest standards of quality and service.

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