MISSION STATEMENT
Provide caring and compassionate “home away from home” management of military hospitality houses for family members of patients receiving medical treatment in the San Antonio area at no cost to family members.

VISION
Be the national leader of military healthcare hospitality management with strong community support to sustain our mission.

STATISTICS
• Average stay: 13 days
• Longest stay: 425 days
• Over 7,306 families served
• Over 120,312 room nights
• Close to 7 million lodging dollars saved
• 50 States
• 3 territories
• 14 countries
• Over 1,642 volunteers last year
• 4,256 hours contributed
• CFC: #87784, SECC: #413062, SAMA: #8035

(as of Nov 2017)
People in the community often ask, “Who stays at the Fisher Houses”? That of course is military families in need while experiencing medical issues. It is a little more than that, when one breaks it down. It is military members ranging from the most junior to middle-level leadership from the Army, Navy, Air Force, Marines, Coast Guard, National Guard and Reserve. It is those who receive VA benefits and their family members as well as retired and active-duty members. It is not uncommon to see people who served in World War II, Korea, Vietnam, or the current wars walking around the Fisher House or the 10-year-old military child who was diagnosed with cancer. We are very proud of our mission, but more proud of the opportunity to help military families. Our success would not be possible without the hard work and dedication from donors, volunteers and our community.

In June of this year, we finished a complete bathroom renovation in all three Fisher Houses costing over $360,000. The staff also installed a new electronic door security system. This means house doors can be locked or unlocked from remote locations by the house manager. In addition, we re-paved all of our parking lots, and driveways while filling potholes and repainting parking lines. The staff tells me I should be able to park in between the lines now. A brand new $100,000 storage facility was also completed that is environmentally-controlled, which houses an office for our facilities manager. We do not rest until the work is done; for example, we are currently working on plans for a new $150,000 room renovation to make our rooms livelier, useable and modern for next year with a $50,000 grant already approved.

The efforts of our donors and volunteers made it possible to take care of 374 military families during the last year. That resulted in an average stay at the Fisher Houses of 13 days per family saving an estimated $1,000 per family. Families stay at our Fisher House for free. 97 percent of those families were outpatient status while three percent inpatients. Of those, 72 percent were Air Force, 18 percent Army, six percent Navy, one-percent Marines, three percent Coast Guard.

We have done our best to help make families comfortable by installing new linen, mattresses, cable boxes, DVD players, computers, and undating air-conditioning units in the houses. Our donors and volunteers are vital to helping make our mission possible. This year, we had over 1,642 volunteer contribute 4,256 volunteer hours. That involved landscaping work, house cleaning moving furniture, and cooking meals. So again, to all those donors, organizations and volunteers who helped out this year, thank you for making our mission possible in helping military families in need.

Our 5th Annual Appreciation Lucheon was held for the Donors, Sponsors, JBBA Leadership and volunteers that continually support the Lackland Fisher House. This is a yearly event held for the focus of showing our appreciation to the many groups that help our mission monetarily and their availability to volunteer continually. We want to give a special thanks to Randolph Brooks Federal Credit Union (RBFCU) who sponsored our event for the last five years. This sponsorship help with the cost of the tent, tables, chairs, stage rental; the band and the cost of the food. Col Randy Oakland, Vice Commander of the 12th Flying Training Wing presented the closing remarks as we concluded our event.
Texas Roadhouse located at 2893 CINEMA RIDGE, SAN ANTONIO, TX 78238 asked to partner with us in April, during Fiesta. They sold Fiesta Medals during that month, and they gave Lackland Fisher House a portion of the profit in gift cards. Our guests receive a $20 gift card to enjoy an entrée of their choice.

Thank you Texas Roadhouse for partnering with us. We look forward to 2018 Fiesta Medal sell.

During our 12th Annual Golf Tournament, Texas Roadhouse provided a raffle basket that included: a hat, two different seasonings, a hot/cold thermos, steak sauce and a gift certificate: Dinner for two. They provided their famous sweet tea for the golfers, and the opportunity to win two entrees if the golfer got a hole in one. There was a $5 entry fee that gave the player a free appetizer and the opportunity to play for the dinner voucher.

Texas Roadhouse continued their support and provided a chicken dinner for our guests, including the hot, right out the oven rolls with their famous honey cinnamon butter, delicious barbecue chicken, yummy butter corn and seasoned just right green-beans. They set the food up in buffet serving line and prepared sweet tea with ice for all the guests.
Debra Sullivan
"Angel Award"

Becky Spieth
"Speaker, Author, Trainer, and Coach"

Sponsor
"Air Force Federal Credit Union"

VOLUNTEER LUNCHEON
The Bank Military Benefits team at USAA is a team comprised of Veterans from several branches of service. Their focus is on providing banking benefits to Active-Duty service members. This was the team’s first volunteer event with the Fisher House, but they will be back again as part of USAA’s commitment to serving the community. They assisted with organizing and balancing the three linen closets and our pantries. Thank you for the extra set of hands.

Lackland Fisher House

NEEDS WISH LIST 2018

People and organizations often ask for the Fisher House Wish List when visiting us. Listed below are items needed to help decrease our operating costs.

Interesting facts: we use an estimated 10,000 rolls of toilet paper and 225 bottles of detergent annually.

PAPER PRODUCTS  *(High Demand Items!)*

- Paper towels
- Plates and bowls (all sizes)
- Cups (Cold 12-16 oz)
- AA Batteries

KITCHEN SUPPLIES

- Baking supplies (mixes)
- Canned Fruit
- Anti-bacterial liquid hand soap
- Glad/Zip Lock Disposable Storage Containers (large and medium)
- Zip-Lock food storage bags (1 gallon & quart)
- 33 Gallon black trash bags
- 13 Gallon kitchen trash bags Food storage containers (large and small)

CLEANING PRODUCTS

- Furniture wax for dusting
- Oust/Glade Air Freshener
- Fabric Softener Sheets
- Laundry detergent (Liquids only), Bleach
- Laundry Stain Remover
- Dishwasher detergent (liquid only)
- Bathroom Cleaner : Lysol Disinfectant 4 in 1
- 409 Cleaner
- Clorox disinfecting 4 in 1 spray (prefer Fresh Scent)
- Comet or Ajax
- Mops (large head washable)
- Brooms Laundry detergent (liquid only)

RESIDENT NEEDS

- Passes to local attractions
- Gift certificates (Commissary, Base Exchange, Wal-Mart, Taco Cabana)
- Postage Stamps
- Large umbrella (We will mark them with “Lackland Fisher House”)

APPLIANCES

- Electric can opener
- Universal TV remote controls

FOOD PRODUCTS

- Sugar (5 lb bag)
- Canned Meats
- Canned Vegetables
- Pasta Dishes

MISCELLANEOUS

- Copier/printer paper
- Large emergency size Flashlights with 8 batteries
- Postage Stamps
- White standard pillow cases
- White towels
- White wash cloths
- 8-10 gallon trash bags
- Tall kitchen trash bags
- Batteries

Anything your house needs, our houses need!
FISHER HOUSE FUNDRAISER

Help Make an Impact Today

Fisher House Inc. invites you to support us through Birdies for Charity®, an exciting fundraising program linked to the Valero Texas Open, the 3rd oldest tournament on the PGA TOUR schedule. Our fundraising goal from Birdies for Charity is $5,000, and your contribution will get us off to a great start.

HOW FISHER HOUSE INC. WILL BENEFIT...

We will receive 100% of every penny we raise through Birdies for Charity. Valero Texas Open and Birdies for Charity, pays all costs to run the program. Funds raised helps us “be there” for military families by alleviating some of the financial and emotional hardship during their medical crisis. Depending on how well we do, we can even earn additional “Bonus Money” provided by the Valero Texas Open. They even provide a 7% match to make your donation even grow further!

HOW BIRDIES FOR CHARITY WORKS...

You can make a minimum pledge of one penny or more per birdie. The value of your pledge is based upon the number of birdies made during the Valero Texas Open. Example of a .01 cent donation .01 cents equal a $19.75 donation if 1,975 birdies like last year's 2017 Valero Texas Open. You can also make a flat contribution; with $20 being the suggested minimum. Your company can also contribute using the same method. Any individual or corporation that donates $1,000+ or pledges $.50+ per birdie becomes a member of a special Birdies Club and gets 4 Good Any One-Day general admission tickets to the tournament and recognized as a sponsor sign displayed in the Gatorade Fan Fest during tournament week.

“GUESS THE BIRDIES” AND A STAY-AND-PLAY PACKAGE COULD BE YOURS...

To add sizzle to the program, you can guess how many birdies will be made during the Valero Texas Open. If your guess is correct, you could win a Stay-and Play Package to JW Marriott San Antonio Hill Country and TPC San Antonio. In the event of a tie, a tie-breaker event will determine the winner. And if no one guesses correctly, the computer will randomly SELECT A WINNER... and it may just pick your name!
FISHER HOUSE FUNDRAISER

Attend the Valero Texas Open, April 19-22, 2018 at TPC San Antonio and stop by the Donation Station located in Fan Fest at the main gate entrance. As a donor, check in and get entered into a drawing. If your name is drawn as the winner, our charity will win $20,000! If you attend all four days, you get four entries. And if you help us win the $20,000 donation; you will also receive a cool prize from the Valero Texas Open!! Last year’s winner won a two-year lease of a Ford Mustang.

So please support Fisher House Inc. and Birdies for Charity by returning your completed pledge form to our office or by making an online pledge at www.ValeroTexasOpen.com/Birdies and designating your donation to Fisher House, Inc. After the tournament, Valero Texas Open will bill you for the amount of your commitment. If you want to pay now, you can do so with credit card or making your check out to Birdies for Charity.

Should you have any questions or need more pledge forms, please call our office at 210-673-7500 or send an email to fisherhouseinc@sbcglobal.net and put “Birdies Pledge forms” in the subject line. Below is one pledge form to complete and mail to us. If sending a check, please make payable to: Birdies for Charity. Thank you in advance for your support!

Void where prohibited by law. Deadline for the Guess the Birdies® contest is 5 p.m. on Monday, April 16, 2018. No donation is necessary to participate in the contest. Must be 18 or older to win. Prize cannot be exchanged for cash. For a complete set of contest rules and tournament dates, please visit www.ValeroTexasOpen.com/Birdies.

Fisher House Inc.
7323 Hwy 90 West, Suite 107
San Antonio, Texas 78227
P: (210) 673-7500

Scan here to donate
Fisher House 12th Annual Golf Tournament

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- Sol Schwartz & Associates
- Golf Club of Texas
- Dennis LaRue Jr.
- Heather LeMaster
- Texas Roadhouse
- Cardinal Health
- LuLaRoe
- Bexar Printing
- Kel-Lac Uniform
APPRECIATION LUNCHEON

This year’s Helping Hands Award goes to TSgt Ryan Dirner who is extensively involved within the community. In his own words, after a Fisher House dinner, he said, “I am amazed how a room full of strangers at the Fisher House can come together, sit down, put aside everything that they are dealing with in the world and enjoy each other company.” At first, getting volunteers from work was difficult, but that did not stop this determined individual as he eventually had enough funds, Manpower and skills to schedule dinners once a month for the entire year. This monthly dinner event, has become known as the very famous “Taco Tuesday”.

The Bronze plate is awarded to the Finck family and will be displayed at the Lackland Fisher House Gazebo area. This long-standing family-owned company started in the 1880s in San Antonio Texas. During the last five years, the Finck family organized the Lone Star Cigar Bash in San Antonio, which includes vendors, beer and wine, giveaways, a great dinner, a silent auction, a band and fund-raising for Fisher House Inc. Each year; the Lone Star Cigar bash is attended by hundreds of people from all around the world. Accepting the award was Emily, Bill and Steven Finck.

Col Susan Junker USAF, Ret makes a presentation on behalf of the entire San Antonio Defense Gang. The San Antonio Defense Gang is an informal alliance of retired senior officers from each of the military services of the United States of America. They have more than 280 members. The Defense Gang provides a professional support network to all military personnel within our community. Among these, the Defense Gang is a proud sponsor and donor of Fisher House Inc. The group is open to all retired military O-6’s, regardless of post-military employment, who wants to continue to serve beyond the uniform.
San Antonio’s very own Platinum Top 50 realtors wanted to give back to the Fisher House by giving the proceeds from their 2017 Annual Fashion Show. The event was held on May 24th, 2017 at the Eilan Hotel. The fashion show was not only a huge success but also an amazing event.

The Fashion show exemplified some of the hottest trends to come during the summer of 2017. An attendee stated that if you can strike a pose, you can take over the world. The Fisher House guests do just that, and all donations help our mission thrive each year.

“"You’re in pretty good shape for the shape you are in.”” – Dr. Seuss

When we think of the guests, we have here at the Fisher House it is not always a warm feeling. Many of our guests are fighting uphill battles they may lose. The quote by Dr. Seuss states that no matter what shape you are in you are still you, and that is what is important. The quote fits perfectly for the story on John- Michaels Eagle Scout Project, an octagon picnic table.

In February, John-Michael an Eagle Scout approached us about his Eagle Scout project. He was in search of a project that would be used often and make a true difference. We have new projects happening around our ground’s daily but his drive and thoughtfulness really stood out to us. He had pitched a couple of ideas and one that particularly stood out to us was an octagon picnic table.

We try to always anticipate what each guest is needing and wanting, and an outside oasis is high up on the list. A place where they can come to relax outside and enjoy the beautiful weather and scenery here on Lackland is a great way to spend their day recovering and recuperating. The two picnic tables are just one piece of his project because he took it one step further and planted pretty flowers by the Gazebo to put the final touch on this project.

We hope this photo shows you the impact that this Eagle Scout Project made on our sweet little community here! John-Michael did a wonderful job on these beautiful picnic tables!
The Fisher House Family would like to offer their sincerest thanks and appreciation to all of those who have generously and thoughtfully provided their time, talents and treasures to support the guest residents of the Lackland Fisher Houses. We appreciate your encouragement for our continued success in service of our military families with medical crises. The following “Friends of Fisher House” have provided financial support between February 1, 2017 and June 30, 2017.

**Organizations**

- Alamo Area Corvette Club
- American Legion Auxiliary Post 579
- American Legion Auxiliary Unit #27
- American Legion Post 352
- American Legion Post 336
- Association of Former Air Force OSI Special Agents
- Devine Area Health and Hospice Resource
- Disabled American Veterans
- Hagaman-Daughter Foundation
- JW Barnett, Jr. Family Foundation
- Lockheed Martin AERo Club
- Montgomery County Employee Giving Campaign
- San Antonio Defense Gang
- Shelby American Legion Post 602
- St. Christopher's Episcopal Church
- St. Sophia Ladies Philoptochos Society Omonia
- Valley of the Sun United Way
- VFW Lackland Post 9174
- West Fork Community Church
- WHMC Volunteer Auxiliary

**Donors**

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- Birdies for Charity
- The Benevity Community Impact Fund
- Blue Skies of Texas
- Clarkwood Interiors, LLC
- Crowley Corporation
- Dell Employee Engagement Fund
- Deloitte
- Educational Testing Service
- Employees Charity Organization of Northrup Grumman
- Employees of Northrop Grumman Political Action Enterprise Holdings Foundation
- Fisher House Foundation, Inc.
- Frost National Bank
- Intercontinental Hotel Group
- JC Penny Corporation, Inc.
- Lockheed Martin AERO Club
- Lockheed Martin Employee’s Political Action Committee
- Merck Foundation
- MOD Super Fast Pizza, LLC
- Morgan Stanley
- Northrop Grumman Corp. Charity Trust
- Platinum Top 50 Realtors
- Schwab Fund for Charitable Giving
- Union Pacific Corporation
- Universal Toyota
- USAA Federal Savings Bank
- Veterans United Foundation
- Vineyard Vines
- Wells Fargo Community Support Campaign

**Groups**

- Andersen Officers’ Spouses’ Club
- Barksdale Officers’ Spouses’ Club
- Cannon Spouses’ Club
- Hurlburt Spouses’ Club
- JB MDL Spouses’ Club
- Lackland Spouses’ Club
- LOSC Thrift Shop
- Maxwell Gunter Officers’ Spouses Club
- McConnell Officers’ Spouses Club
- Mountain Home Officers’ Spouses Club
- Offutt Enlisted Spouses Club
- Offutt Officers’ Spouses Club
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**14 FTW/HC**
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- 7 BW/HC

**31 FW/HC**
- 72 ABW/HC
- 78 ABW/HC
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139th CES
25th AF
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390 COS
502 CONS
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- GSSWT
- Jewish War Veterans Post 753
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- LAFB Baptist Church
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- Platinum Top 50
- Rotary San Antonio West
- SA & SA
- SMD
- WHA
- WHMC Volunteer Auxiliary
- Wallace Farms Inc.
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- USO
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ALASKA
JBER Hospital
4943 Zeamer Ave,
673 MDSS/GS/SFH
Elmendorf AFB, AK 99506
(907)222-1673
Manager: Jenny Hall
jhall@akfisherhouse.org

CALIFORNIA
VA Greater Los Angeles HS
11301 Wilshire Blvd (10AF)
Building 512
Los Angeles, CA 90073
(310)268-4457 Fax (310) 268-3499
Manager: Sharon Hudson
Sharon.hudson4@va.gov

VA Palo Alto Health Care System
3801 Miranda Ave.
Palo Alto, CA 94304
(650) 493-5000 x.60384
fax: (650) 849-1269
Manager: Betsey Striebel
Betsey.striebel@va.gov

Naval Medical Center San Diego I, II
34800 Bob Wilson Dr. Bldg 48
San Diego, CA 92134-5000
(619) 532-9055 Fax: (619) 532-5216
Manager: Kristin Palmer
kristin.m.palmer.naf@mail.mil

David Grant USAF Medical Center I, II
100 Bodin Circle
Travis AFB, CA 94535-1804
(707) 423-7550 fax: (707) 423-7552
Manager: Charlene Hall
Charlene.hall.1.us afs.mil

COLORADO
VA Eastern Colorado HCS
1954 Quentin St.
Aurora, CO 80010
(303) 399-8020 x. 2049
fax: (303) 364-4882
Manager: Tessa Levy
tessa.levy@va.gov

DELAWARE
Fisher House for Families of the Fallen
220 Lajes St.
Dover AFB, DE 19902
(302) 677-6660
Manager: TSgt. Cheryl Uylaki
cheryl.uylaki@us.af.mil

DISTRICT OF COLUMBIA
Washington DC VA Medical Center
50 Irving St. NW
Washington, DC 20422
(202) 745-2482
Manager: Stacey Childs
Stacey.childs@va.gov

FLORIDA
Bay Pines VA Healthcare System
10000 Bay Pines Blvd.
Bay Pines, FL 33714
(727) 398-6661 x.10208 fax: (727) 319-1106
Manager: Lana Toenjes
Lana.toenjes2@va.gov

Eglinton Hospital
350 Boatner Rd.
Eglinton AFB, FL 32542
(850) 863-2865, fax
Manager: Ron Gribble
ronald.gribble@eglin.af.mil

North Florida/South Georgia Veterans HS
1601 SW Archer Rd.
Gainesville, FL 32608
(352) 548-6492
Manager: Tanya Fookes
Tanya.fookes@va.gov

Miami VA Healthcare System
1201 NW 16th St.
Miami, FL 33125
(305) 575-7260 fax: (305) 575-7261
Manager: Carolyn Soucy
carolyn.soucy@va.gov

James A. Haley Veterans' Hospital
13000 Bruce B. Downs Blvd.
Tampa, FL 33612
(813) 910-3000 fax: (813) 910-3088
Manager: Paula Welenc
Paula.Welenc@va.gov

West Palm Beach VA Medical Center
7305 S. Military Trail-Route 136
W. Palm Beach, FL 33410
(561) 422-5554 fax: (561) 442-8793
Manager: Shelley Prickett
Shelley.prickett2@va.gov

GEORGIA
Charity Norwood VAMC
One Freedom Way
Augusta, GA 30904
(706) 729-5773
Manager: Anne Arnold
Anne.arnold@va.gov

Dwight D. Eisenhower Army Medical Center
Fisher House Rd – Bldg 280
Fort Gordon, GA 30905-5650
(706) 787-7100 fax: (706) 787-5106
Manager: Francisco Cruz
fheamc@aol.com

HAWAII
Tripler Army Medical Center I, II
315 Kukuiou Rd.
Honolulu, HI 96819
(808) 433-1201 x: 28
fax: (808)433-3619
Manager: Anita Clingerman
Anita.f.clingerman.naf@mail.mil

ILLINOIS
Edward Hines, Jr. VA Hospital
5000 S 5th Ave.
Hines, IL 60141
(708) 202-7154 fax: (708) 202-7155
Manager: Holly Wright
holly.wright@va.gov

KENTUCKY
Blanchfield Army Community Hospital
652 Joel Dr.
Fort Campbell, KY 42223
(270) 798-8330 fax: (270) 798-8804
Manager: Wendy Carlston
Wendy.j.carlston.naf@mail.mil

MARYLAND
Malcolm Grow Clinic & Surgery Center
1076 West Perimeter Rd.
Andrews AFB, MD 20762
(301) 981-1243 fax: (301) 981-7629
Manager: Janet Grampp
janet.grampp@msn.com

Walter Reed National Military Medical Center I, II, III, IV, V
24 Stokes Rd.
Bethesda, MD 20814-5002
(301)295-5334 fax: (301) 295-5632
Manager: Kenneth Merritt
kmerritt@fisherhousebethesda.org

Walter Reed – Forest Glen
2460 Linden Ln. Bldg 173
Silver Spring, MD 20910
(301)295-7374 ext. 10 fax: (301)295-8012
Manager: Maurice Borde
wrfisher2a@aol.com
FISHER HOUSE, INC.
7323 Highway 90 West, Suite 107
San Antonio, Texas 78227-3562

Core Values

Integrity.
Be honest with ourselves and with whom we deal, building a foundation of trust and confidence through the organization and with our clients, stakeholders, and the community.

Caring.
Sensitive to the needs of our clients, always ready to go the extra mile to provide responsive, compassionate support.

Service.
Give freely to others in need. Willing to donate time.

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as of June 2017

www.fisherhouseinc.org
Fisher House, Inc., 7323 Highway 90 West, Suite 107, San Antonio, Texas 78227, 210.673.7500,
Fax 210.673.7579