MISSION STATEMENT
Provide caring and compassionate “home away from home” management of military hospitality houses for family members of patients receiving medical treatment in the San Antonio area at no cost to family members.

VISION
Be the national leader of military healthcare hospitality management with strong community support to sustain our mission.

STATISTICS
- Average stay: 11 days
- Longest stay: 425 days
- Over 8,448 families served
- Over 130,964 room nights
- Close to 7 million lodging dollars saved
- 50 States
- 3 territories
- 14 countries
- Over 1,480 volunteers last year
- 2,712 hours contributed
- CFC: #87784, SECC: #413062, SAMA: #8035
(as of July 2019)
From Our

Executive Director/CEO

The Fisher House Board of Directors and staff continues to work hard at making the stay at the Fisher House a great experience for military families. This of course would not be possible without our donors and volunteers. The Board of Directors authorized and completed two house renovations valued at $500,000. However, we still have one additional house to complete. Once the fire suppression system in house II is complete, the next renovation will start with an estimated completion date of December 2019.

In 2018, Fisher House, Inc. provided a home-away-from home for 392 military families at no cost to family members. This of course consisted of a wide range of military members like active duty, those who serve in the Guard or Reserve, and prior military members who receive VA benefits. In other words, the Fisher House is available for the entire military family. The staff and I are honored to serve each military member with quality service. We know this would not have happened without our generous donors. Thank you to all the donors who make the Fisher House, Inc. mission possible.

This year we decided to change up the venue for the 14th Annual Fisher House, Inc. Golf Tournament. The golf tournament will be at the Golf Club of Texas in San Antonio Texas on 16 Aug. Our goal this year is to have 120 golf players. Registration is available on the Fisher House, Inc. website now at www.fisherhouseinc.org. In addition, the Fisher House, Inc. Appreciation Day Luncheon will be at the Lackland Fisher House on 23 October. This event will be filled with lunch, music and a tour of the Lackland Fisher Houses. Please mark both the Golf Tournament and the Fisher House, Inc. Appreciation Day Luncheon on your calendar.

I am fortunate to have incredible leadership and experience on the Fisher House, Inc. Board of Directors. This year, General Gene Habiger and Lt General Marcus Anderson will be leaving the Fisher House, Inc. Board of Directors. These two incredible individuals have over 40 years experience combined on the board. Both Generals helped lead Fisher House, Inc. to become the great organization that it is today. I can honestly say, I will miss their knowledge provided over the years. Please take the time to read a little about General Habiger and Lt General Anderson in this newsletter.

From the Cover Page


Right Chris Cobb and Teammate Left
A big thank you goes out to Dave Coker, the President of Fisher House Foundation, and Beverly Miears, the Interior Designer at the Fisher House Foundation for sending Lackland Fisher House new Intrepid Sea, Air and Space Museum Complex pictures. Each of our three houses at Lackland received an updated and beautifully framed photo for the houses entryways. These photos are a unique and combined representation of The USS Intrepid, Zachary and Elizabeth Fisher and the Intrepid Family of Foundations legacy.

The Intrepid Sea, Air & Space Museum Complex was founded by New York real estate icon and philanthropist Zachary Fisher and his wife Elizabeth. The Intrepid Sea, Air & Space Museum is one of the Intrepid Family of Foundations; including Fisher House Foundation, The Intrepid Fallen Hero’s Fund and The Intrepid Relief Fund. These organizations were all established by Zachary and Elizabeth Fisher, and all of The Intrepid sister organizations share the goal of supporting the men and women of the United States Armed Forces, Veterans and their Families.

The staff at Lackland Fisher House added customized plaques for these pictures for all to know and understand the importance, symbolism and legacy behind these beautiful pictures. More information about these respected organizations can be found below, to include Fisher House, Incorporated, which manages the three Fisher Houses located here at JBSA-Lackland, TX.

https://www.fisherhouse.org
https://www.intrepidmuseum.org
https://www.fallenheroesfund.org
http://irfund.org
http://fisherhouseinc.org
Antonitte Juralbar, was a guest who cooked dinner for the other families in the house. She prepared Karaage, or Japanese fried chicken alone with side dishes and she brought a kitchen full of joy. She was so happy to cook a Karaage dinner and to share her recipe with our Fisher House family. Enjoy!

**Karaage Chicken**

300g Boneless Chicken Thigh (10.6 oz)  
½ tsp Soy Sauce  
½ tbsp Sake or substitute it with Wine  
¼ tsp Salt  
Pepper  
2 teaspoon of Sugar  
1 tsp Grated Ginger Root  
1 tsp Grated Garlic  
½ tsp Sesame or Regular Oil  
½ Beaten Egg  
2½ tbsp Potato Starch or substitute: Corn Starch  
Vegetable Oil

Karaage, or Japanese fried chicken is made by marinating bite-size pieces of chicken in sake (wine), soy sauce, ginger and garlic before coating them generously with potato starch or corn starch. When fried, the starch turns into an ultra crispy shell encasing a flavorful juicy bite of chicken.

**How to Make Chicken Karaage (serves 2)**

**STEP 1:**  
Add the ginger, garlic, soy sauce, sake (wine) and sugar to a bowl and whisk to combine. Add the chicken, then stir to coat evenly. Cover and refrigerate for at least 1 hour.

**STEP 2:**  
Add 1 inch of vegetable oil to a heavy bottomed pot and heat until the oil reaches 360 degrees F. Line a wire rack with 2 sheets of paper towels and get your tongs out. Put the potato starch or corn starch in a bowl.

**STEP 3:**  
Add a handful of chicken to the potato starch or corn starch and toss to coat each piece evenly.

**STEP 4:**  
Fry the karaage in batches until the exterior is a medium brown and the chicken is cooked through. Transfer the fried chicken to the paper towel lined rack. If you want the karaage to stay crispy longer, you can fry the chicken a second time, until it’s a darker color after it’s cooled off once. Serve with lemon wedges.

Thank You USAA for Supporting Fisher House, Inc.
Victory Worship Center provided a Filipino theme dinner for our guests. They believe they can create change, inspire others to make a change and they can go and be the change. Their mission is “To build a ministry where God’s people are empowered to live victorious lives spiritually, emotionally, physically, educationally, and financially for the Glory of God.” They are committed to win the world for Christ. They will be back to serve dinner for our guests in the coming months.

Fisher House, Inc. Volunteer Lapel Pin

Fisher House, Inc. volunteer lapel pins are designed to signify hard work, dedication and the completion of a specific number of hours volunteering here at our Lackland Fisher Houses. The pins are awarded in the categories of 100 hours of volunteer service completed and 200 plus hours of volunteer service completed. Please contact the Volunteer Coordinator if you have any questions at (210) 671-2029.
Seeking Permanent Volunteers

Would you like to:

- Lend 4-6 hours a week or more
- Make a difference
- Organize household items
- Take inventory

Inquire for more info

Call (210) 671-6028 or
AHM-FISHERHOUSE@sbcglobal.net
BECOME A VOLUNTEER
CHANGE A LIFE

WHAT DO WE NEED?
GUEST SERVICE. GROCERY SHOPPING.
LAUNDRY ROOM ATTENDANT.
APPLIANCE CLEANER. LINEN
INVENTORY. LANDSCAPING, HOLIDAY
DECORATOR. AND MUCH MORE.

BENEFITS
LACKLAND FISHER HOUSE,
OUR VOLUNTEERS PLAY A KEY
ROLE IN SUPPORTING OUR
MISSION AND VISION.
VOLUNTEER YOUR TIME AND
TALENT TO HELP MILITARY
FAMILIES WHO ARE AWAY
FROM HOME WHILE THEIR
LOVED ONES RECEIVE MEDICAL
TREATMENT DUE TO ILLNESS,
DISEASE OR INJURY. YOUR
LOVING HEART AND HELPING
HANDS CAN SUPPORT THEM
THROUGH THE SERVICES
PROVIDED BY LACKLAND
FISHER HOUSE.

REQUIREMENT
THERE IS NO RESTRICTION AS
TO WHO CAN VOLUNTEER AT
THE LACKLAND FISHER HOUSES
AS LONG AS THE INDIVIDUAL
OR GROUP IS ABLE TO GAIN
ACCESS ONTO JBSA
LACKLAND. PROPER STATE
ISSUED IDENTIFICATION,
CURRENT REGISTRATION AND
INSURANCE IS REQUIRED FOR
BASE ACCESS FOR THOSE THAT
DO NOT HAVE A MILITARY ID
OR BASE ACCESS.
THE PRESIDENT’S VOLUNTEER SERVICE AWARD

The President’s Volunteer Service Award is an initiative of the Corporation for National and Community Service (CNCS) and is administered by Points of Light. Through a shared mission of inspiring more to answer the call to service, the President’s Volunteer Service Award (PVSA) celebrates the impact we can all make in bettering our communities and our world.

PVSA is the premier volunteer awards program, encouraging United States citizens or lawfully admitted permanent residents of the United States through presidential recognition to live a life of service.

Presidential recognition sets you apart from your peers. It is a tremendous honor. Even though you may not seek recognition, your example can deliver a powerful message that encourages others to take action.

PVSA recognizes United States citizens and lawfully admitted, permanent residents of the United States who have achieved the required number of hours of service over a 12-month time period or cumulative hours over the course of a lifetime.

<table>
<thead>
<tr>
<th>HOURS BY AWARD</th>
<th>BRONZE</th>
<th>SILVER</th>
<th>GOLD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kids (5-10)</td>
<td>26 – 49</td>
<td>50 – 74</td>
<td>75 +</td>
</tr>
<tr>
<td>Teens (11–15)</td>
<td>50 – 74</td>
<td>75 – 99</td>
<td>100 +</td>
</tr>
<tr>
<td>Young Adults (16-25)</td>
<td>100 – 174</td>
<td>175 – 249</td>
<td>250 +</td>
</tr>
<tr>
<td>Adults (26 and older)</td>
<td>100 – 249</td>
<td>250 – 499</td>
<td>500+</td>
</tr>
<tr>
<td>Families and Groups</td>
<td>200 – 499</td>
<td>500 – 999</td>
<td>1,000+</td>
</tr>
</tbody>
</table>

* Two or more people, with each member contributing at least 25 hours toward the total

President’s Lifetime Achievement Award: Individuals who have completed 4,000 or more hours in their lifetime

How to Sign-up

- [https://www.presidentialserviceawards.gov](https://www.presidentialserviceawards.gov)
- Go to the blue (Volunteer) button
- Complete the form to register: (First, Middle, Last Name, Birth Date, Street, City, State, Country, Zip Code, Phone, Your Email Address, Verify Your Email Address, Password, Confirm Password)
- Next Select: Veterans and Military Families and other (Family Services)
- Next Demographics
- Lastly OPT-IN PREFERENCES
- Submit Application
- Now log-in and go into your profile and
  - add **VCR-8853** under RECORD OF SERVICE KEY & **Fisher House Inc.** under ORGANIZATION NAME
WISH LIST 2019

Paper Products
• Toilet Paper
• Paper Towels
• Paper Napkins
• Plates and Bowls (all sizes)
• Cups (Cold 12-16 oz)
  No Styrofoam Products Please

Kitchen Supplies
• Baking Supplies (mixes)
• Canned Fruit
• Anti-bacterial Liquid Hand Soap
• Glad/Zip Lock Disposable Storage Containers (large and medium)
• Zip-Lock Food Storage Bags (1 gallon & quart)
• 33 Gallon Black Trash Bags
• 13 Gallon Kitchen Trash Bags

Cleaning Products
• Furniture Wax for dusting
• Oust/Glade Air Freshener
• Bleach
• Fabric Softener Sheets
• Laundry Detergent (Liquids only)
• Laundry Stain Remover
• Dishwasher Detergent (liquid only)
• Bathroom Cleaner : Lysol Disinfectant 4 in 1
• 409 Cleaner
• Clorox Disinfecting 4 in 1 Spray (prefer Fresh Scent)
• Comet or Ajax

Residential Household Need
• DVD movies
• Keurig Coffee, Tea and Hot Chocolate K-cups
• Irons
• Toaster Ovens

Food Products
• Sugar (5 lb bag)
• Canned Meats
• Canned Vegetables
• Pasta Dishes

Hygiene Products
• Hand Soap (liquid,7.5 oz pump or gallon refill)
• Refill, Purell Hand Sanitizer, 40. 5 oz
• Refill, Clorox Hand Sanitizer, 33.8 oz
• Batteries for Dispensers “C”

Resident Needs
• Prepaid long distance phone cards
• Passes to local attractions
• Gift Cards (BX, Walmart, Taco Cabana, Commissary, ect)
• Postage Stamps
• Large Umbrella (We will mark them with “Lackland Fisher House”)

Miscellaneous
• Copier/Printer Paper
• Large emergency size Flashlights
• Batteries “AA”

Have you heard about Amazon Smile? It's a really easy way to help support our non-profit organization every time you order something with Amazon. On your first visit to AmazonSmile, customers are prompted to select a charitable organization, this is when you select Lackland Fisher House. You'll have to choose our organization before you can browse and shop. Some purchases won't qualify for Amazon Smile, but Amazon is kind enough to let you know the ones that do. The AmazonSmile Foundation will donate 0.5% of the purchase price from your eligible AmazonSmile purchases. The purchase price is the amount paid for the item minus any rebates and excluding shipping & handling, gift-wrapping fees, taxes, or service charges. Below is the link.

https://smile.amazon.com/ch/74-2603325

AmazonSmile
FAREWELL BOARD MEMBERS

When you think of Air Force Combat Pilots you think of individuals who are really tough and able to handle any critical situation. They are very rigorous and unsparing in treating others. This article is about two highly decorated Warriors who served over 74 years in the military and very definitely fit that description. However, after retiring from the Air Force they also gave over 42 years to serving the Fisher House, Inc. program on JBSA Lackland, TX. In this capacity they showed unbelievable compassion and caring as the Fisher House program provides housing for those who have family members hospitalized. This housing is provided at no cost and also makes food, transportation, and movie tickets available as they are dealing with their loved ones who are receiving medical care.

General Gene Habiger

General Gene Habiger is a Georgia Bulldog and was commissioned in the Air Force in 1963 as a distinguished graduate, Officer Training School. He held a variety of staff and flying assignments including five tours at Strategic Air Command northern tier bases and two combat tours. He was a command pilot with over 5,000 flying hours and over 150 combat missions. He retired in 1998 with an illustrious career of over 39 years service as the commander in chief, United States Strategic Command in the rank of four star general.

In 1999 he was invited to become a director on the Fisher House, Inc. Board of Directors (BOD) with the Fisher Houses at JBSA Lackland, TX. He said yes as he felt it was a unique opportunity to pay back the community for the great support he received during his military career. He served on virtually every committee including the Executive Committee Member at Large, Strategic Planning Committee, and the Marketing and Development Committee. He leaves the board after 20 years and has been incredibly impressed with the tenacious approach by the staff and the professional inputs from the BOD. He had the good fortune of helping guide the program to a successful turn-around financially and great satisfaction of seeing the results of our labors in providing rooms for our military during times of medical need.

Lt Gen (Ret) Mark Anderson

Lt Gen (Ret) Mark Anderson entered the Air Force as a graduate of the Air Force Academy in 1961. He was so successful in pilot training that he was retained to be an instructor pilot in the T-37. He then moved to the F-100 and flew 240 combat missions in Vietnam. He said, “I was shot at many times but fortunately they all missed”. He also flew the F-4 and the F-15. Two tours in the Pentagon and after 35 years service he retired as the Air Force Inspector General in the rank of three-star General.

Shortly after retiring a good friend who was on the Fisher House, Inc. BOD invited him to come on board. He held many positions on the board and was President for three years. General Anderson described his time on the board as the opportunity to move from the lean years financially to where we now have good support from the corporate world and the local organizations here in San Antonio. As he now retires with 22 years on the board, he said we also enjoy a good partnership between the BODs and the Fisher House Staff.
The Fisher House Family would like to offer their sincerest thanks and appreciation to all of those who have generously and thoughtfully provided their time, talents and treasures to support the guest residents of the Lackland Fisher Houses. We appreciate your encouragement for our continued success in service of our military families with medical needs. The following “Friends of Fisher House” have provided financial support between November 1, 2018 and April 30, 2019.

**BUSINESSES AND CORPORATIONS**

Accenture  
AeroCARES  
Aetna Foundation, Inc  
Air Force Federal Credit Union  
Alamo Craft Company  
Andeavor Foundation Inc  
AT&T  
Bandera Point Hallmark Club  
Bank of America Employee Giving  
The Bank of San Antonio  
BBVA Compass Charity Employee Giving  
BE3J2& Co.  
Benefit Community Impact Fund  
Cartwright Media Group Inc  
C.A.W. HVAC Company Inc  
CH Robinson  
Charitable Adult Rides and Services Inc  
Charities Aid Foundation of America  
The Club at Rebecca Ranch  
Concordia Lutheran Church  
Cuna Mutual Foundation  
Cybergrants LLC  
Dell Giving  
Ecolab  
Edison International  
Ed’s Accounting Service  
Educational Testing Service  
Fisher House Foundation Inc  
Hanover Insurance Company  
The Hartford  
HCA Foundation  
Hermansons Louise Schuetze Lodge #3-3  
Intercontinental Hotel Group  
JP Morgan Chase & Co  
Lockheed Martin Employee’s Political Action Committee  
Mohrman’s Drug Store  
New York Life  
Northrup Grumman Corporation  
Pacific Gas and Electric  
Padilla Speer Beardsley Inc  
PayPal Giving  
PepsiCo Foundation  
Progressive Casualty Insurance Company  
PW Power Systems Inc  
Schwab Fund for Charitable Giving  
Singing Waters Vineyards  
SRC, SYR Research Corp  
Standard Insurance Co  
Target Employee Giving Campaign  
Tony Martin Limb and Brace  
Wells Fargo Community Support Campaign

**ORGANIZATIONS**

502 CS  
AAFES Retired Employee Association  
Air Force Village I Protestant Church  
Alamo Area Corvette Club  
American Legion Auxiliary Post 489  
American Legion Auxiliary Unit #27  
American Legion Auxiliary Unit #352  
American Legion Post 326  
American Legion Post 466  
America’s Best Charities  
America’s Charities  
Association of Former Air Force OSI Special Agents  
Bandera Pointe Hallmark Club  
Converse Elementary Judson ISD  
Jayne’s Golden Links  
Just Giving  
Kendall County Republican Women  
Knights of Columbus MSgr Anthony Droz Assembly 2102  
Margarette Sours Foundation  
Network for Good  
NSDAR Jacob’s Well  
Oil City A’s  
One Hundred Club of San Antonio  
Order of the Eastern Star Yoakum Chapter No 282  
Our Savior Lutheran Church Women  
Rosemary Haggard Vaught Family Foundation  
VFW Lackland Post 9174  
West Fork Community Church  
WHMC Volunteer Auxiliary

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Florentino Perez  
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Terry Rome  
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Dana Rozelle  
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Ymana Whitecotton  
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Gregory Clements
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Kenneth and Elizabeth Cook
Brenda Covey
Traudi Cox
Trevor Cox
Allison Crawford
Nicolette Creel

MILITARY CHAPELS

A 12 FTW/HC
17 TRW/HC
31 FW/HC
509 BW/HC
502 ABW OL-B/HC
633 ABW/HC
96 ABW/HC
IN KIND DONATIONS

355 SWTS
39th MDSP
57 IS
502 CS
737 TRSS
802 FSS/HG
AAFES Retired Employees
AETC
AFMOA
AFSA
Alamo Kids Dental
American Legion #300
American Legion Auxiliary #352
Atonement Lutheran Church
Bandera Point Ornament Club
Bexar Printing
BTL Unit
CCSD
Cibolo Green Elementary
Cox Media
Cub Scouts
DAR
El Dorado Animal Hospital
First Baptist Church
Four Rivers A.R.
Girl Scouts of SW Texas
Girl Scouts Troop 588
Good Sam Road Runners
Grace First Baptist Church
Green Mountain Boys
Honor Guard
Hormel Foods
Lackland Baptist
Lackland Spouse Club
Mil-Civ Charitable Foundation
Poteet Strawberry Festival Assoc.
Project Big
PWOC
San Antonio Spurs
SMD
Spider Man Printing
Stacey Jr/Sr HS
USAA Corporate Responsibility
USAA Marketing
Wilford Hall Auxiliary
Amanda Shepard
Angie Sanchez
Autum Garza
Chuck Dirrner
Crystal Wolthus
Dan Murphy
Dinner Family
Elliot Family
Emily Duron
Ezin Trueblood
Fran Gorman
Hal Moffatt
Jered Clemens
Joseph Nauman
Judy Dienst
Kelly Breyer
Larry Deen
Laura Faught
Loud Family
Marcus Carpenter
Marilyn Surrano Gonzalez
Mark Kuhlmann
Mary Hartle
Michael Paiz
Nancy Williams Sykes
Patrice Theodokakis
Patricia & Carl Joubert
Ray Taylor & family
Randi McGinnis
Robert Elizondo
Samantha Maghamez
Sherri Porter
Sheri Thomas
Stephanie Fischer
Tim King
Wesley Corder

SPouses CLUBS

Andersen Officers’ Spouses’ Club
Cannon Spouses’ Club
Dyess Spouses’ Club
Edwards Officers’ Spouses’ Club
Ellsworth Spouses Club
Goodfellow Combined Spouses’ Organization
Holloman Officers’ Spouses’ Club
Hurlburt Officers Spouses’ Club
Minot Spouses’ Club
Mountain Home Officers’ Spouses’ Club
Offutt Officers Spouses’ Club
RAF Mildenhall Spouses’ Association
Seymour Johnson Officer and Spouses’ Club
Spangdahlem Officers’ & Civilian’s Spouses Club

MEMORIALS

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Julie Bierbaum..............................................Maj Gen (Ret) Tom Hickey USAF Grover and Anita Jackson.........................Bob and Ann Sherwood
Susan Brewer.............................................Jack and Jan Hallam Rosemary Murphy.................................All Veterans
One of the best times of year at The Lackland Fisher House is when we receive numerous Girl and Boy Scout cookie and popcorn donations from several of our local South Texas and Alamo Area Troops. These donations really go a long way for Lackland guests to have that extra special “Home Away From Home” feel. The Staff and guests are truly appreciative of all the hard work these boys and girls put in to make these donations happen. Truly inspiring and thank you to all the parents and troops.
ALASKA
JBER Hospital
4943 Zeeber Ave.
JBER, AK 99506
(907) 222-1673
Manager: Jenna Hall
jennifer.hall.24@us.af.mil

ARIZONA
Southern Arizona VA HCS
3601 S. 6th Ave., (9-135FH)
Tucson, AZ 85723
(520) 836-3680
Manager: Kelly Laurich
Arizona.fisherhouse@va.gov

CALIFORNIA
Camp Pendleton
MCI WEST – Fisher House
Bldg 2014 San Jacinto Rd.
Camp Pendleton, CA 92055
(760) 763-5308
Manager: Kiana Bright
Kiana.bright@usmc.mil

VA Long Beach Healthcare System
Attn: Fisher House
5901 East 7th St.
Long Beach, CA 90822
562-826-5905
Manager: Lana Toenjes
Lana.toenjes2@va.gov

VA Greater Los Angeles HS
11301 Wilshire Blvd (10AF)
Building 523
Los Angeles, CA 90073
(310) 268-4457 Fax (310) 268-3499
Manager: Amanda Salthouse
amanda.salthouse@va.gov

CALIFORNIA
Naval Medical Center San Diego I, II
34800 Bob Wilson Dr. Bldg 46
San Diego, CA 92134-5000
(619) 532-9055 fax: (619) 532-5216
Manager: Lori Erickson
loren.e.erickson.naf@mail.mil

David Grant USAF Medical Center I, II
100 Bodin Circle
Travis AFB, CA 94535-1804
(707) 423-7550 fax: (707) 423-7552
Manager: Ivana Jordovic
travisfisherhouse@comcast.net

COLORADO
VA Eastern Colorado HCS
1954 Quentin St.
Aurora, CO 80010
(303) 399-8020 x. 2049
fax: (303) 364-4882
Manager: Tessa Levy
tessa.levy@va.gov

CONNECTICUT
VA Connecticut Healthcare System
950 Campbell Avenue, Mail Code 135
West Haven, CT 06516
(203) 937-3438
Manager: Amanda Salthouse
amanda.salthouse@va.gov

DELWARE
Fisher House for Families of the Fallen
220 Lajes St.
Dover AFB, DE 19902
(302) 677-6660
Manager: TSgt Dorothy Whitfield
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Core Values

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Be honest with ourselves and with whom we deal, building a foundation of trust and confidence through the organization and with our clients, stakeholders, and the community.

CARING.
Sensitive to the needs of our clients, always ready to go the extra mile to provide responsive, compassionate support.

SERVICE.
Give freely to others in need. Willing to donate time, energy and resources.

EXCELLENCE.
Continually strive to excel, to be the best in our field, and to maintain the highest standards of quality and service.

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